

ROCOCO ATELIER

BOOKING POLICY

- With cancellations we love being given as much notice as possible. Rococo Atelier values your time and if you provide 48+ hour notice prior to your scheduled booking, your Booking Fee is 100% refundable which will be either refunded or credited towards your future booking.
- Our SMS service will text you 3 days prior to your appointment, please text back YES to confirm or contact the salon to change the booking. Should you wish to cancel or amend your appointment please contact the Salon via SMS or by phone call. Cancellations within 48 hours prior to your booking or failure to show will result in loss of booking fee.
- To secure your appointment we require payment of \$100 booking fee. We will reach out to you and take this amount over the phone. The deposit will be deducted from your final bill on the day.
- Please note that all bookings online are a request only until confirmed by the salon via SMS.